Web and E-resources Committee Meeting Minutes

April 6, 2018

Attendees: Emily Tichenor, Amy Norman, Bob Holzmann, Amanda Ross, and Liz Binger

E-Resources Budget/Renewals 2018-2019

Emily has been working with librarians to look at WT Cox periodical subscriptions for renewals, additions, and non-renewals.

Paula Settoon has been given a baseline for upcoming database subscription renewals. Not yet firm numbers because subscriptions usually increase by 5-7% yearly. It’s not a flat budget but we are seeking balance as the overall increase from last year is only 1.2%.

As of right now the estimated expenditures for the 2018-2019 school year for all subscriptions is $267,900 and the actual may be a little lower. This includes print periodical subscriptions, hosting fees, A-Z databases, e-videos, Safari, eBooks, OCLC, Springshare, etc.

Currently, print serial subscriptions costs are $27,000 to $28,000 a year. Metro has decided to decrease their serial subscriptions by about $3,000 for next year. Northeast campus is also reducing their serial subscriptions. Southeast and West are not making any cuts at this time. Serial subscriptions tend to go up 7% across the board for WT Cox.

Some renewals of databases have been determined. They are:

- Gale Interactive Human Anatomy (at least for one year),
- Proquest-Nursing and Allied Health
- Ulrich’s
- Wall Street Journal
- Safari (for at least one year)
Amanda presented NEC’s database/E-resources responses for 3 favorite databases, 3 proposals for deletions, and 1 proposal for addition.

Favorites: Opposing Viewpoints in Context, NYT access, ArtStor
Non-Renewal: Gale Interactive Human Anatomy, CQ Researcher, Safari eBooks
New addition proposal: Credo Reference

Amy Norman presented SEC’s database/E-resources proposals for non-renewals in an email. They are:

1 – PsychArticles – concerned about the high cost $12k, and should be dropped if APA journals are available in the other two psychology collections. We often start our students with the general database searches first which all have psychology journals, Academic Search Premier, JSTOR, and Academic OneFile.

2 – CINAHL – we don’t use this database very much and certainly not as a starting place. We do recognize that there is an Allied Health component but if other nursing/health databases can fulfill our needs, this one should be dropped.

3- Nursing – either OVID or ProQuest Nursing. The high cost of ProQuest Nursing (and we don’t know what it proprietary in this database to trigger the high cost) would certainly allow us to use that money for other resources such as online streaming video collection. Same with OVID, however, we don’t know what is required for nursing accreditation.

*SEC has had 3 instructors ask about streaming video service.

Lastly, we wonder about Wall Street Journal, while we think we should keep it, is there a similar institutional access like NY Times. Each of us has seen a similar offer when we go to the WSJ website. Perhaps, the cost to subscribe institutionally might be more feasible and provide extra content if we purchase a subscription directly from WSJ?

**Action item** Metro and West need to make similar lists

Follow up – Metro and West have created lists (see below)

Metro-From Elizabeth:

1. My three favorites are: Life Magazine Archive, JSTOR, ERIC (free, but my favorite resource of all time). As an option four, the New York Times subscription has been FANTASTIC. It's been our most-popular new resource by-far this past year.

2. I don't have any firm opinions on least favorite databases. I find EBSCO databases to be clunky and finicky, but if memory serves, they're state-provided.
3. I wish that we could add some sort of library-research collection, such as some of those offered by Taylor & Francis (though they are quite pricey).

Metro-From Jao-Ming:

2. Your three (3) databases/e-resources you would propose for deletion (cancellation): databases with low usage statistics.
3. Your one (1) proposal of a database/e-resource collection to add: I already sent the information to Emily. The faculty is reviewing the products.

Metro-From Amy Lagers

1. Favorites: Academic Search Premier, Issues and Controversies (Fact on File)
2. Least favorites: There are some I just don’t use that much because they are specialized. Doesn’t mean they aren’t important to keep. It just depends on the information need of the student sitting in front of me.

I will usually default to EBSCO over Gale.

3. Add: No idea.

Metro-From Adam Brennan

1) 3 favorite databases: ASP, CINAHL, Gale Opposing Viewpoints
2) 3 for deletion: Science Direct, Academic OneFile, ARTstor
3) 1 to add: BoardVitals from STAT!Ref

Further discussion on databases we may not renew

- CINAHL with Full Text-- Is Proquest offering same information?
- Oxford Reference Online- Tends to be heavy on the British and not American
- CQ Researcher-outdated, cannot place citation on a printed/emailed article
- Statista-$15/use, not enough use
West-From Liz Binger

1) 3 favorite databases: Facts on File, Academic OneFile & Academic Search Premiere, Ulrich’s

2) 3 for deletion: I don’t have any least favorites yet

3) 1 to add: I wouldn’t add anything at this time.

Emily said we need a solid plan by mid-May to know what we are dropping.

Bob asked if Ebsco’s renewal with the State of Oklahoma was a 3-yr renewal.

Follow up – According to ODL the contract “can be extended for up to five years.”

Amy asked about newspaper databases like InfoTrac and Newspaper Source Plus. Do we have too many? They’re bundled so we will keep them.

**action item** look at all databases to see what nationwide newspapers they provide.

Emily present a quote from America’s News which has ALL Oklahoma newspapers. We may not add it this year but it would be a solution to the Tulsa World subscription. The vendor is Newsbank which TCC has used before.

- Follow Up Item – Bob emailed the group historical information about Newsbank. It was dropped in 2011 due to low usage and budget constraints.
- Follow Up Item – Emily reached out to Newsbank to see if it was possible to purchase an Oklahoma only collection of content. They said it is not, you have to purchase all of News America to access Oklahoma papers. But the product does interlink with EBSCO for searching, so that is another element to consider for the future.

Trials-Databases

This semester we trialed 3 EBSCO databases:

- AAS History
- Civil War Primary
- Life Magazine

The consensus is we are not going to purchase Life and Civil War at this time. The AAS would be a candidate possibly if it could be purchased this FY, and received positive trail feedback. This is due to special one-time only purchase pricing on AAS for 2018.

Follow up-the 3 databases have been removed from the A-Z as of Monday, April 16th

There are several other databases that we can ask to trial:

- Science-site access would be $1,845.05/yr through WT Cox.
- Alexander Street Press (video streaming) includes these sub collections:
  - Academic Video Online
- Nursing Education in Video Second Ed.
- Nursing and Mental Health in Video
- PBS-(video streaming)

- **Follow Up Item – A trial for Academic Video Online and Nursing Education through Alexander Street Press has been activated until 5/11/18 and are on the A-Z list.**

Professors are asking students to view more videos. With e-Core and OER, video streaming services may get great use. Nursing could use the AVO, NEiV, and the N&MHiV for the nursing collection. Nursing is a high priority.

Spoke about book budgets. **Emily reminded the librarians that collection dollars can be spent on e-books or acquisition of other digital resources, instead of strictly print/physical titles.**

**LibAnswers**

Amanda reported that the FAQ is being cleaned up this summer. Unpublished entries are also in need of clean-up.

Amy N. /Jamie plan to propose to group staffing issues for chat after 5 pm. Also some questions have been unanswered on Saturdays. New staff at NEC, Ashley (Ash) Horn has done a great job fielding reference questions. Discussion about aides referring reference questions to librarians. At one point a schedule was made for created but it was difficult to keep and went by the wayside. There should be a librarian available via chat at all times. Chat will become more important with distance learning and also we need to make our FAQs current.

**Document files –KM Guide vs. One Drive**

What are we going to store in each?

The Knowledge Management guide is a resting place for all important documents. It is a permanent place for those on and off the committee to see updates, minutes, agendas, etc.

The One Drive Folder is for the committee to store working documents such as email attachments, drafts of agendas/minutes, research articles, usage stats, trials, historical information, LibAnswers, etc.

- **Action Item – Emily will start an e-resource folder in the OneDrive.**

**WebAdmin emails**

WebAdmin emails come to Bob, Amy N., and Liz and sometimes the senders are persistent that we add their link to our website. Do we want a canned response for those who are asking for a reply? We could quote our policy on why we will not add links that promote commercial sites.
Another idea is to create a form for those wanting to email the WebAdmin team to find out if they are asking for us to add a link or if they are reporting a problem with the website.

No decision at this time.

- **Action Item** – Liz will create a canned response email and present at next meeting.

**Database Promotional emails**

Bob wanted to know what should be forwarded from him to the librarians. He gets lots of information from database vendors. What if it is something the librarians want, how is he to know? He can send specific items to certain liaisons. When should he send to everyone?

Resolution: If it is an actionable item (example: training) he can send to all. If it is a specific actionable item, send to only the liaisons. For the e-resources and web group, we may see some redundancy in emails, that’s okay.

- **Action Item** - get updated list of liaisons so specific information or database info can be forwarded to them.

**Summer projects**

June is a great time for summer projects. Items to think about:

1. LibGuides-assigning subject profiles
2. Social Media Channel-sharing info
3. Review subject listings in A-Z
4. E-resources-pull together on KM guide
   a. Training material from vendors
   b. Webinars
   c. Other items that we need to share
5. Accessibility-Metro is going through a lengthy accessibility survey. We can put this on our future agenda. It’s important. We need to be the leaders and make sure our website is accessible.
6. Assessment and Statistics

Also, some of these topics will be on future librarian meeting agendas.