Linking to E-Resources

There is now an easier way to provide students with a direct link to our databases and other E-Resources. The A-Z Databases page, linked from the Library Home page includes link icons—these can be found to the right of the name of each E-Resource.

A-Z Databases

SEARCH

This page is linked from the Library Home page and from the Virtual Reference main Dashboard.

Important Notice:

Since August, we’ve had a VR patron initiate many chats where he/she pastes large chunks of text (usually history related) and asks us to explain what it means. We suspect that this same person has been using the VR services at other college and university libraries for the same types of questions. This is beyond the scope of our service, so if you claim the chat, please use one of the two the new canned messages:
Decline Service to a non-TCC person OR Decline Service—chat not an appropriate method to provide help needed. Questions? Contact Jamie.

Having trouble with something in LibAnswers?
Contact Jamie (x8598) or Amy @ Amy.Norman@tulsacc.edu with any questions!

Reminder:

If you are logged into chat, please pay attention to the alerts!
It is preferable to have fewer people logged in who are paying attention to the queue—rather than lots logged in who are not.

Editors’ Corner

There have been some FAQ entries added lately that remain unpublished.

Please take a look in that queue & take action to get any added by staff at your campus deleted or clean up & publish them.
Thanks!